

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:3999
ANSWERED ON:10.08.2017
Passenger Services at Airports
Khadse Smt. Raksha Nikhil

Will the Minister of CIVIL AVIATION be pleased to state:

(a): whether the Government has constituted various committees including technical committee to improve and implement technology enabled services for ease of the passengers to be provided at airports especially at crowded airports like Delhi, Mumbai etc. in the initial stage;

(b): if so, the details thereof; and

(c): the remedial solutions submitted, if any, by these committees?

Answer

The Minister of State in the Ministry of CIVIL AVIATION

(Shri Jayant Sinha)

(a) & (b): Yes, Madam. The Government has constituted a three tier set-up, which includes a Policy Review Board, Technical Working Committee and Digital Cell to ensure seamless air travel experience to the passengers at all airports especially at crowded airports like Delhi, Mumbai etc. ;

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(c) : No such remedial solutions have been submitted by these Committees as the deliberations are at early stages.